HORVÁTH, I. – OSZTROZICS, K.: Complex measures to ensure accessibility in the National Library of Foreign Literature (OIK), Budapest ............................... 367
The article presents how the accessibility tasks were planned and solved at a national special library from EU grant funds. The large-scale, complex development was carried out within a CHOP (Central Hungary Operational Programme) project. The article describes both development principles and practical implementation.

PAPP, A.: A foreign-language collection – values and challenges ..................................... 377
The article provides insight into the history of the multilingual collection of OIK, highlighting the factors which have contributed to the formation of the current collection. Stresses the values represented by the multilingual collection, discusses the challenges faced by the Library and its collection, as well as the Library’s response strategies.

PANCSOSZ, A.: History of document supply to national minorities in Hungary from the beginning to our days ................................. 383
Library supply to national minorities belongs to the responsibilities of libraries since the 1970s. The paper describes how related services began and developed, as well as the current system seeking to supply documents to national minorities coordinated by OIK.

FÖLDI, T.: Coffee break on Facebook – OIK’s presence in social media ......................... 393
By now the use of Web 2.0 applications has become a part of everyday library practice. In particular, it is important to write blogs and be present on social networking sites, such as Facebook, to strengthen communication and to keep contact with users, as well as to market library services. This paper looks at two, frequently and effectively used social media tools of OIK – its blog (under the title Coffee break) and its Facebook page –, describing the role of these two media in the Library’s practice with illustrations and statistical data.

HORVÁTH, I.: How far is it to Denmark? Usability of the lessons of a study tour in a national special library ................................. 398
The article is about the chance of getting acquainted with the best practices of operating the Danish library system in the course of a study visit. During the trip different types of libraries have been visited. It was a good opportunity to gain experiences, to compare them and search analogous features with the Hungarian library systems. Some elements worth following have been identified: high-quality central services with access from anywhere, good adaptation to local features, practically completely free services, and the extreme importance of providing a good infrastructure for educational, cultural and social activities. The differences in social, economic and cultural backgrounds must, however, be always considered, as models cannot be adopted without any changes but should be adjusted to the specific environment.